

# T02: SUPPORTING TECHNICALLY-FACILITATED INTERCULTURAL CLASSES

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# Issues to Consider #1

- How will you work across different time zones?
  - When can people come together for meetings, face-to-face discussions?
  - Awareness of power differential and equity issues
  - Different cultural values about working during vacations, holidays, work-life balance

# Issues to Consider #2

- What common language will be used?
  - ▣ Translation, joint discussions, additional time to correct grammar, language in order to prepare for a joint final presentation
  - ▣ Awareness of power differential and equity issues

# Issues to Consider #3

- What technologies will be used to facilitate the interactions among global partners, both formally and informally?
  - ▣ Formal – videoconferencing
  - ▣ Informal – email, social networking, texting

# Issues to Consider #4

- How do you build personal and professional relationships among the faculty and teaching teams, thereby increasing their commitment to the class?
  - ▣ How do ensure that all faculty are similarly engaged?
  - ▣ What interactions do the faculty have with the distance students?

# Issues to Consider #5

- How do you build personal and professional relationships among the student teams, thereby increasing their commitment to the class?
  - ▣ How do you convey to students the importance and value of this experience?
  - ▣ Given the novelty and ambiguity of this work, how do you engage students in the process and solicit their input?

# Issues to Consider #6

- How do you design a syllabus and course activities that are suitable for globally distributed work/global collaboration?
  - ▣ How do you create assignments that interdependent across global teams so students have a reason to work together?
  - ▣ How do you align course requirements, e.g., due dates, evaluation, grades so that they have similarly perceived value for all students?

# Issues to Consider #7

- What facilities are necessary to facilitate and support global collaboration?
  - ▣ What technical (people) support is necessary?
  - ▣ What critical functions are served by the tech support people?

# For more information

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